

## **COVID-19 Information (effective April, 2020)**

Thank you for all you're doing to help slow the spread of COVID-19 in our communities. You're making sacrifices and dealing with significant changes in your daily life. We appreciate your patience as we take precautions to help prevent the spread of COVID-19. These measures are meant to keep you, and our doctors and staff safe in accordance with CDC recommendations.

- Our staff will wear masks to keep you and each other safe. We ask that you and anyone accompanying you also wear a face covering (mask or scarf).
- We're checking everyone's temperature, including staff and physicians every day. We also screen our patients after they check in.
- Please call to reschedule your appointment if you have a fever, illness, new cough, difficulty breathing, or loss of smell or taste. You should also reschedule if you've been in close contact with someone suspected of COVID infection during the past 2 weeks.
- In our waiting area, please attempt to maintain social distancing when feasible, or if you prefer, you can wait outside in your car. If we are running late, we may take your cell phone number and have you wait outside until we are ready for you. If our parking lot is full, there are additional patient parking spaces behind our building.
- We've removed magazines from the waiting area to avoid spreading germs. Please bring your own reading material.
- Sneeze and cough into a cloth or tissue, or into your elbow. Do not shake hands or engage in unnecessary physical contact.
- To protect our patients and staff, we require staff hand hygiene and proper cleaning of all equipment surfaces that contact patients. Some of our examination equipment has been modified to add safety barriers between the patient and the doctor.
- I am trying to provide as much education on my website as possible – please take advantage of learning about cataract surgery while at home. Prioritize reading the pre-consult and selecting your lens implant sections.

Please have only one family member or friend accompany you to the office exam. It is best for them to wait outside or in the car until your consultation and discussion with the doctor occurs. At that point, you can phone them to join us in the examination room or to listen to our conversation.

Thank you for your understanding

David F. Chang

***ALTOS EYE PHYSICIANS***